

# THE NATIONAL REDRESS SCHEME - Information for parents and carers

## Who is eligible for Redress?

### Anyone who:

- experienced sexual abuse in an institution prior to 1 July 2018,
- will turn 18 before 30 June 2028,
- is an Australian Citizen or a Permanent Resident of Australia.



## What can you do to support young people in your care?

- Learn about the Scheme and be a source of information for your young person.
- Call the Child Wise Helpline on 1800 99 10 99 for information and guidance about engaging with the National Redress Scheme.
- Be available and keep lines of communication open. The process may be a long one, so be prepared and tell your young person you will support them to resolution or outcome(s).
- Please be aware of your own need for self-care.



## What support services are available?

### Knowmore – [knowmore.org.au](http://knowmore.org.au)

[Info@knowmore.org.au](mailto:Info@knowmore.org.au) | 1800 605 762

An independent service giving free legal advice to survivors of abuse, including redress and justice options available.

### Child Wise Redress Helpline - 1800 99 10 99

Toll-free. Available Monday-Sunday, 9am-5pm AEST.

Further information and support is available on our website [www.childwise.org.au/redress](http://www.childwise.org.au/redress)



### The National Redress Scheme

[www.nationalredress.gov.au](http://www.nationalredress.gov.au)



**CHILD WISE**  
creating child safe communities

**National Redress Scheme**  
For people who have experienced institutional child sexual abuse